

2.5.2

A proper mechanism is followed for grievances of students regarding exam marks. The respective teachers attend to the grievances of the students. If the grievance is not addressed at the subject teacher level, the same may be brought to notice of respective in-charges of department and in turn to the Head of the institution. For further readdressal grievances pertaining to the end semester examinations like change of wrongly mentioned question paper code, spelling mistake in name, mismatch of the subject chosen and medium of instruction in the hall ticket etc. is redressed at once by the college after due verification with the records available. The same will be intimated to the controller of examination of affiliating university for the necessary rectification at their end. If there is any grievance, in relation to physical resources, such as improper/uneasiness in seating arrangement/ in the examination centre are resolved immediately. Online grievance readdressal mechanism is also offered by the S.K. University, Ananthapur. The Controller of Examination unit of S.K.University is maintaining 'Whatsapp-group' through which many grievances related to examinations are resolved. These readdressal mechanisms resolve the issues transparently and quickly keep the students stress free.